

Troy Center Sanitary District #1 Water Service Rates:

The following water rates and regulations by the Public Service Commission of Wisconsin by order dated January 2, 2025, are hereby adopted by the Town of Troy and incorporated into this chapter as a part hereof.

1. **Public Fire Protection Service:** Public fire protection service includes the use of hydrants for fire protection service only and such quantities of water as may be demanded for the purpose of extinguishing fires within the service area. This service shall also include water used for testing equipment and training personnel. The annual charge for public fire protection service to the Town of Troy shall be \$15,397.
2. **Billing:** Bills for water service are rendered quarterly and become due and payable upon issuance following the period for which service is rendered. A late payment charge of 3 percent but not less than 50 cents will be added to bills not paid within 20 days of issuance. The ONE-TIME 3 percent late payment charge will be applied only to any unpaid balance for the current billing period's usage. This late payment charge is applicable to all customers. The utility customer may be given written notice that the bill is overdue no sooner than 20 days after the bill is issued and unless payment or satisfactory arrangement for payment is made within the next 10 days, service may be disconnected pursuant to Wis. Admin. Code ch. PSC 185.
3. **Combined Metering:** Volumetric meter readings will be combined for billing if the utility for its own convenience places more than one meter on a single water service lateral. This requirement does not preclude the utility from combining readings when metering configurations support such an approach. Meter readings from individually metered separate laterals shall not be combined for billing purposes.
4. **Quarterly Service Charges:**

5/8" meter:	\$24
3/4 " meter:	\$24
1" meter:	\$45

Plus Volume Charges of all water used quarterly: \$7.54 per 1,000 gallons.
5. General service water customers residing outside the corporate limits of the Town of Troy shall be billed at the rates for general metered service, plus a 25% surcharge.
6. The utility shall assess a \$25.00 charge when a payment rendered for utility service is not honored by the customer's financial institution. This charge may not be in addition to, but may be inclusive of, other such charges when the payment was for multiple services.
7. An amount owed by the customer may be levied as a tax provided in Wis. Stat. § 66.0809.
8. Seasonal customers are general service customers who voluntarily request disconnection of water service and who resume service at the same location within 12 months of the disconnection, unless service has been provided to another customer at that location in the intervening period. The utility shall bill seasonal customers the applicable service charges year-round, including the period of temporary disconnection.
9. The utility shall assess a charge to reconnect a customer, which includes reinstalling a meter and turning on the valve at the curb stop, if necessary. A utility may not assess a charge for disconnecting a customer.
 - a. During normal business hours: \$40
 - b. After normal business hours: \$75

10. Every reasonable care will be exercised in the proper delivery of water bills. Failure to receive a water bill shall not relieve any person from paying water rates within the prescribed period, nor exempt any person from any penalty imposed for delinquency in the payment thereof.