

Troy Center Sanitary District #1

N8870 Briggs Street
East Troy, WI 53120

Effective Date: 8/13/2025

METER REPLACEMENT PROGRAM FOR CUSTOMER METERS

Purpose:

When system water losses are less than 25% for a Class D utility, the utility may satisfy the requirements of testing 5/8, 3/4 and 1-inch meters by adopting a new meter replacement program that results in each meter being replaced within 20 years of the original date of installation, as per WI Admin Code §185.76 (6) and WI Admin Code § PSC 185.85(4).

The Public Service Commission of Wisconsin approved our request to meet the periodic testing requirements through a 20-year replacement program for residential meters, using iPerl+ Smart Water Meters.

Policy:

The administrator of the district will maintain a list of all residential meter installation dates along with the year the meter is due to be replaced with a new meter.

Procedure:

1. The Troy Center Sanitary District #1 Commission will approve the funding for new meters through the yearly budget adoption process.
2. Meters will be tested upon customer request or complaint and when damaged or suspected of being inaccurate. Meters found to be faulty through testing will be replaced upon completion of testing.
3. Each customer meter will be replaced within 20 years of the original date of installation.
4. If a residence or business is scheduled for meter replacement, a notification letter will be sent in the mail with instructions on how to set up an appointment. The replacement typically takes less than 30 minutes.
5. The district will keep a history record for each meter. The record will include the date the meter was placed into service and the date the meter was retired from service.
6. A minimum of two new meters will be kept in stock to be used as replacements, as needed.